

# Content Policy

**Last Updated: [20<sup>th</sup> April 2022]**

By using and posting content in public areas on the Platform, you agree to abide by this policy and all other [Policies](#). We reserve the right to refuse to publish any content, the right to remove any content, in whole or part, that violates this policy or our [Terms](#), is otherwise unacceptable to us, or for any other reason at our sole discretion.

In the event of repeated or severe violations, we may suspend or permanently deactivate the account(s) in question.

You can flag or contact us about posts that appear to violate these content guidelines.

However, we assume no duty to review content and we shall not have any liability for any loss or damage resulting from the design or positioning of the copy, properties, content and/or photographs or any change made to any content, photograph or copy submitted by any Member. All content must comply with this policy and our [Terms](#). We reserve the right to edit content submitted to the Platform in a non-substantive manner solely to ensure that the content complies with this policy or our formatting requirements. Members are responsible for reviewing and ensuring that any content displayed on the Platform appears as the Member intended.

We don't allow:

- Spam, unwanted contact, or content that is shared repeatedly in a disruptive manner;
- Content that endorses or promotes illegal or harmful activity, or that is profane, vulgar, obscene, threatening, or harassing;
- Content that is discriminatory (review our [Non-Discrimination Policy](#) for more information);
- Attempts to impersonate another person, account, or entity, including a representative of Meal Match;
- Members threatening to use reviews or ratings in an attempt to force a Member to provide refunds, additional compensation, or a reciprocal positive review (review our [Non-Coercion Policy](#) for more information);
- Content that is illegal or that violates another person's or entity's rights, including intellectual property rights and privacy rights;
- Content that refers to the details of a Meal Match or police investigation;
- Content that is sufficient to identify a listing's location or other content that may pose a personal safety risk to an Meal Match community member.

In addition to the above, the following guidelines apply to specific types of content on Meal Match:

- Listings and profiles: Content that is fraudulent, false, misleading, or deceptive;
- Reviews:
  - Reviews that do not represent the author's personal experience or that of their travel companions;
  - Reviews incentivised by a promise for payment, additional services, or a discounted rate;
  - Reviews motivated by a threat of extortion (review our [Non-Coercion Policy](#));
- Community:
  - Content that is off-topic, doesn't ask a question, or doesn't offer knowledge in response to a question as part of a larger discussion;
  - Trolling or repeatedly targeting community members.

We reserve the right to refuse hypertext links to, or addresses of, other web sites from Members' pages, and to remove links or web addresses without notice at our sole discretion. Further, we reserve the right to charge for hypertext links at any time.

All capitalised terms shall have the meaning set forth in the [Terms](#) unless otherwise defined in this [Content Policy](#).