

Non-Coercion Policy

Last Updated: [20th April 2022]

Reviews are a way for Meal Match guests and hosts to share their experiences with the community. Any attempt to use reviews or review responses to force a user to do something they aren't obligated to do is a misuse of reviews, and we don't allow it.

This policy applies to situations including, but not limited to:

- Members threatening to use reviews or ratings in an attempt to force a Member to provide refunds, additional compensation, or a reciprocal positive review;
- Members requiring a Member or guest to leave a positive review or rating, or to revise a review in exchange for a partial or full refund, or reciprocal review; and
- Members asking a Member or guest to take specific actions related to a review in exchange for a resolution to a dispute between the parties.

This policy does not prohibit:

- A Member from contacting a Member with a problem prior to leaving a review;
- A Member from asking a Member or guest to leave an honest positive review or rating reflecting a positive experience; or
- A Member from revising a review within the time constraints for revision.

Members cannot edit reviews after they are published. You have 14 days after purchase to write a review for a purchase. Reviews are limited to 500 words and must follow the [Content Policy](#). You can edit your review for up to 48 hours, unless the Member completes their review.

Our community relies on honest, transparent reviews. We will remove a review if we find that it violates our review guidelines.

By posting a review, you agree to follow all Meal Match guidelines and [Policies](#), including this [Non-Coercion Policy](#), which Meal Match may enforce at our sole discretion. Failure to do so may result in the restriction, suspension or termination of your Account.

All capitalised terms shall have the meaning set forth in the [Terms](#) unless otherwise defined in this [Non-Coercion Policy](#).

If you think you've experienced coercion, please [contact us](#).